

*Making conversations easier*



# Enhance your communication skills

## MODULE 5: DEMONSTRATING EMPATHY

### FIND OUT MORE:

[www.hse.ie/nhcprogramme](http://www.hse.ie/nhcprogramme)

@NHCProgramme

### Download the app:

[www.nhcprogramme.ie/download](http://www.nhcprogramme.ie/download)



*During this two hour workshop you will:*

- Define empathy
- Consider and identify the communication skills for demonstrating empathy
- Describe and demonstrate the skills required for demonstrating empathy
- Reflect on and identify key skills you wish to practice to enhance your communication skills for demonstrating empathy

This activity has been approved for 4 CPD Credits