



Enhance your communication skills

MODULE 3: CHALLENGING CONSULTATIONS (5 CPD credits)

During this 4 hour workshop you will learn communication skills that will help you to:

- Build on the communication skills covered in Module 2
- Consider the skills for challenging consultations
- Practice the skills for responding to strong emotions, delivering bad news and disclosing errors

FIND OUT MORE:

www.hse.ie/nhcprogramme

@NHCProgramme

