



Enhance your communication skills

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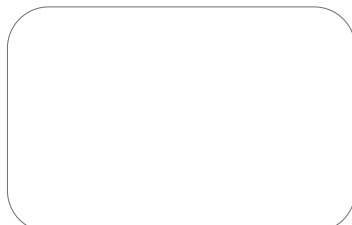
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*This activity has been approved
for 6 CPD Credits*

MODULE: COMMUNICATION SKILLS FOR HEALTHCARE LEADERS

During this six hour workshop you will:

- Review the four domains of emotional intelligence (EI) and it's competencies;
- Review the Calgary-Cambridge Guide, focusing especially on the communication skills for each EI competency;
- Learn how these skills can be used and adapted to expand you own leadership style repertoire;
- Practice key skills for these conversations and gain a better understanding of your own communication, through reflection and facilitated feedback;
- Set yourself up to three realistic goals for using your learning in your own work.