



A GUIDE TO COMMUNICATING WHILE WEARING PPE*

* PERSONAL PROTECTIVE EQUIPMENT

@twisteddoodles

COMIC BOOK HERO



HEROES WEAR MASKS

HEALTHCARE HERO



MASKS AND OTHER KINDS OF PPE CAN MAKE COMMUNICATION DIFFICULT
COMIC BOOK HEROES ARE TERRIBLE AT INTERPERSONAL COMMUNICATION

HERE'S SOME TIPS AND SKILLS TO HELP YOU BE A BETTER COMMUNICATOR!

DON'T

WEAR A MASK TO HIDE YOUR IDENTITY



WHEN MEETING SOMEONE

MASKS CAN FEEL DEHUMANISING AND CAN MAKE IT DIFFICULT TO CONNECT WITH PEOPLE.

Hi MY NAME IS..



- INTRODUCE YOURSELF

- HAVE YOUR ID VISIBLE

- MAYBE HAVE A PHOTO OF



YOU WITHOUT PPE IN THE ROOM

DO

DON'T

TALK IN A HOARSE WHISPER WHILE FACING AWAY INTO DARKNESS



EXCUSE ME?

BEFORE TALKING

YOU DON'T HAVE THE LUXURY OF SPEECH BUBBLES TO MAKE WHAT YOU'RE SAYING CLEAR.
HELP OTHERS TO FOCUS ON THE COMMUNICATION.

DO

- USE A QUIET AREA

- HAVE YOUR FACE WELL LIT

- MAKE EYE CONTACT

↳ -| |:-| |:-| |:-| |:-|
your eyes can say a lot

DON'T

TALK IN A LONG MONOLOGUE BEFORE MYSTERIOUSLY VANISHING IN THE MIDDLE OF BEING ASKED A QUESTION.



But?

WHEN TALKING

GIVE AND RECEIVE INFORMATION IN SMALL CHUNKS, ALLOW TIME FOR IT TO BE PROCESSED.



FACE SHIELDS MAY HELP WHEN COMMUNICATING WITH THOSE WHO ARE DEAF OR HARD OF HEARING

DO

- SLOW DOWN

- REPEAT BACK WHAT YOU'VE HEARD

- ASK QUESTIONS ABOUT WHAT YOU'VE SAID

Making conversations easier

