



Making conversations easier



Enhance your communication skills

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MODULE 10.2: END-OF-LIFE CONVERSATIONS CORNEA DONATION TELEPHONE CONVERSATION

During this four hour workshop you will:

- Describe the structure of a cornea donation phone call
- Use key phrases to introduce the HLQ and sensitive questions
- Explain cornea donation clearly and simply to families
- Support families to make and communicate a decision
- Recognise the emotional impact and use self-care and team support

*This activity has been approved
for 5 CPD Credits*